

A photograph of two women in an office setting. One woman is seated at a desk, working on a laptop, while the other stands behind her, smiling. A semi-transparent blue oval is overlaid on the image, containing the main text.

# Driving Secure, Compliant Payments at Global Scale with PCN Projects

PCN

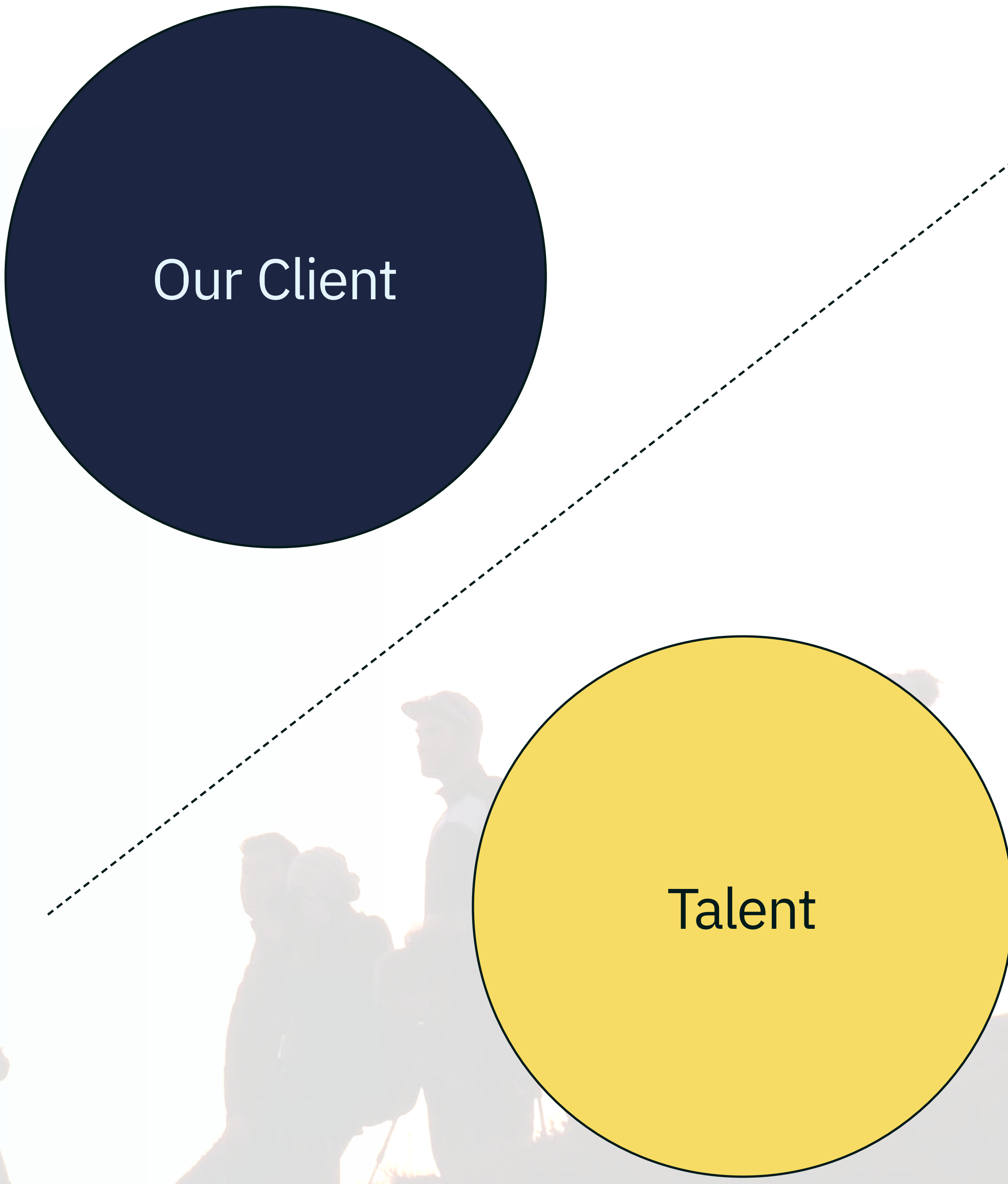
# Driving secure, compliant global payments through expert talent delivery

Our client is a leading global Fast-Moving Consumer Goods (FMCG) company operating across multiple regions, with a complex international payments landscape spanning dozens of operating companies (OpCos). As part of a wider compliance transformation programme, the organisation required specialist support to strengthen its PCI DSS compliance framework and align e-payments practices globally.

## Our brief

PCN was brought in to provide a global team of PCI DSS and e-payments specialists, working directly within the client's security and payments teams. The goal was to help 32 OpCos achieve and maintain PCI DSS compliance, strengthen security governance across the organisation, bring regional teams in line with a centralised payments approach, and ensure that payment processes were secure, compliant, and efficient.

**Key requirements** included four senior PCI DSS compliance specialists to support the Global PCI Lead and one e-payments specialist to assist the Head of Payments during a critical transformation phase.



Our Client

Talent

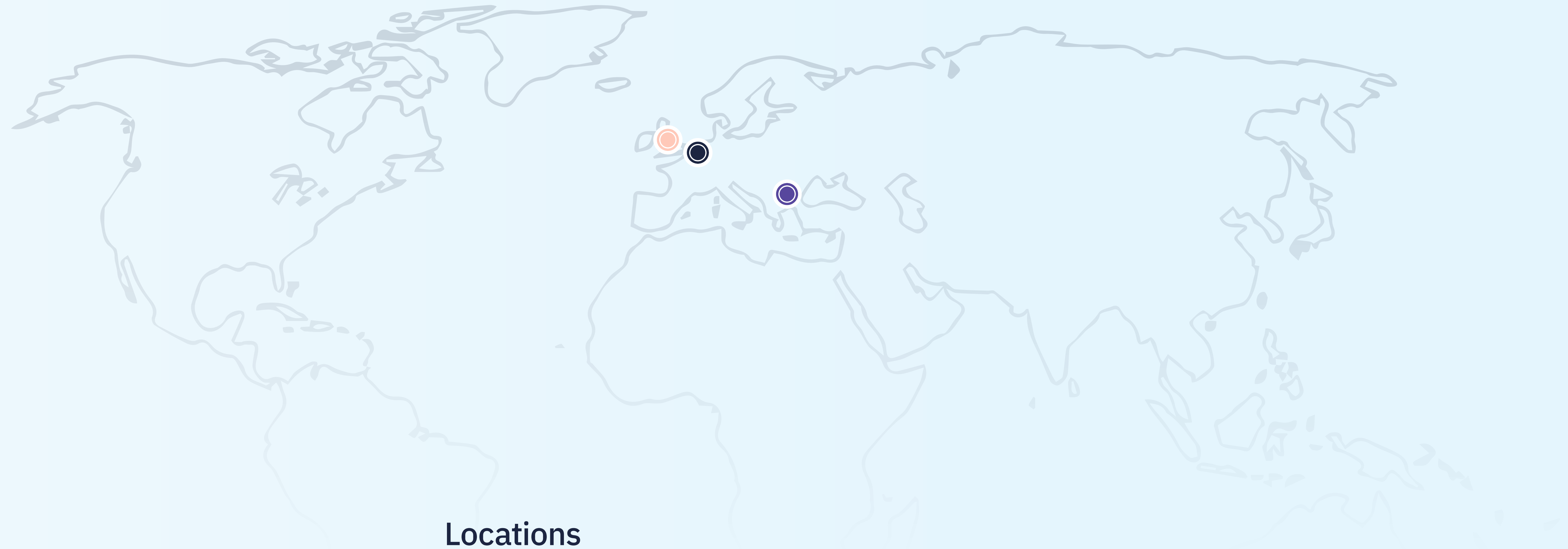
# Our approach

We began with a detailed project consultation with key security and payments stakeholders to understand the organisation's global structure, risk profile, and delivery expectations. Our approach combined strategic scoping with rapid execution, defining a clear scope of work aligned to compliance milestones, leveraging our pre-vetted network of PCI DSS and payments specialists, and supporting the client through interviews and selection to ensure both cultural and operational fit.

## Project timeline

Initially scoped as a six-month engagement, the project's success and the client's expanding regulatory focus led to additional budget allocation, extending the programme into a 24-month global initiative covering more OpCos.





# The outcome

The partnership delivered measurable impact across regions, addressing immediate compliance needs while fostering long-term operational maturity.

Over the course of **four weeks, five specialists** were placed, providing PCI DSS support across 32 OpCos in Europe, Asia, and the Americas. Close collaboration with the Netherlands-based central team improved consistency and alignment of PCI and payments practices worldwide.

## Locations

- United Kingdom
- The Netherlands
- Bulgaria

## Placements / Roles

- **5x PCI DSS Consultants**
- **1x Payments Specialist**

## Client's feedback

This project's success was built on close stakeholder alignment, trusted specialist delivery, and PCN's ability to scale expertise globally while maintaining consistency and quality throughout.

By acting as a long-term partner rather than a transactional supplier, we were able to support the client through a critical compliance transformation phase with confidence, flexibility, and clarity.

The feedback from hiring manager reflects the strength of the collaboration and the impact of the talent delivered. Her testimonial speaks to the positive experience of working together and the value our placements brought to the project's success.

Recruitment can be a time-consuming and challenging process for both hiring managers and candidates. Working with PCN made it one of the smoothest hiring experiences I've had as a people leader. They took the time to understand what we were looking for, filtered the candidate pool effectively, and only introduced candidates who genuinely matched the role. That allowed us to focus our time on interviewing high-quality candidates rather than reviewing large volumes of CVs, making the entire process much more efficient.

The placed contractors exceeded expectations and made a positive impact from day one. They were instrumental in successfully delivering the payment audit across our markets. Beyond supporting the project execution, they also helped create valuable materials and insights that our markets continue to use as part of their payment journey.

– Head of Payments  
*Leading global FMCG company*



## Let's connect

To deliver a top service, it means you have to be on the pulse of the industry. Continue monitoring the ups and downs to keep you and your clients ahead of the rest.

If you are interested in how PCN can help your business grow, contact us/book a free consultation with us, we're always eager to help you grow.

Interested to know more? **Contact us for more info!**

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### Global Inquiries

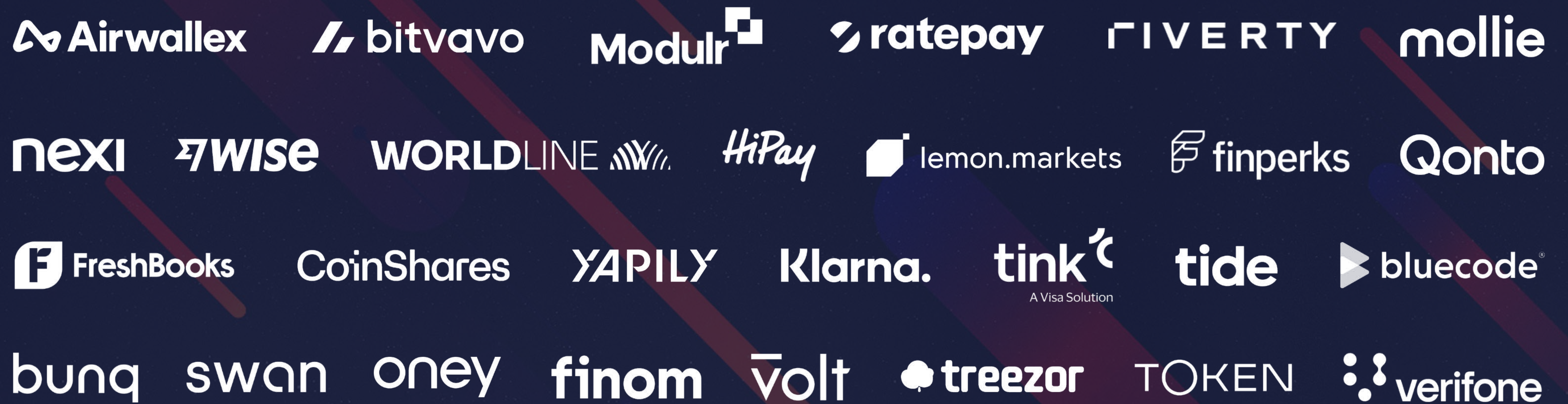
We're happy to speak to you about work in Europe & the US

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# Who we do it for...



Plus many more undisclosed clients...